Transform your health information with the PIF TICK

Trusted Information Creator

Patient Information Forum

What is the PIF TICK?

The PIF TICK is the only independently-assessed quality mark for print and digital health information. It is run by the Patient Information Forum (PIF) charity.

9 in 11

winners at the BMA
Patient Information
Awards 2024 have the
PIF TICK.

The difference with PIF TICK

WHO, NHS England and the Academy of Medical Royal Colleges have singled out PIF TICK as an example of good practice.

A 2025 survey of PIF TICK organisations found:

- 8 in 10 say the PIF TICK has "transformed" or "improved" their health information.
- 5 in 10 say their process has been strengthened and streamlined.
- 9 in 10 existing Trusted Information Creators would recommend the PIF TICK.

Join now

- Publicly demonstrate your commitment to trusted health information.
- Improve your information production process.
- Ensure resources meet the needs of users.

What people say about PIF TICK

"Being certified by PIF as a Trusted Content Creator is part of a larger effort of work to address health inequalities. Our aim is to make sure that all patient information produced by Pfizer is simple to understand. The PIF TICK logo tells patients that the information being provided is accurate and clear."

Berkeley Phillips, Country Medical Director, Pfizer UK

"The PIF TICK has guided the evolution of health information and how our team approaches the development of content to make it more accessible, easy to understand and inclusive."

Steph Jury, Health Content Manager, Guy's and St Thomas' NHS Foundation Trust

"The PIF TICK really helps us produce information making sure everything is evidenced and trustworthy for users." Tom Bishop, Head of Patient Information, Anthony Nolan

"As a brand we are proud to wave the PIF TICK flag. Not only do consumers look for this certification, but we're also finding that investors in our business are impressed by it and it has helped us secure investment."

Jenny Wordsworth, Founder, Ovum



Get in touch by emailing piftick@pifonline.org.uk