

These are 'multi-way': for the organisation, the public and the wider PIF community.

 How we produce information: checking, revising and honing of our information production processes.

 Being part of the PIF TICK community: seeking guidance from PIF TICK assessors and counterparts across the sector.





A quick method of communication to others that we are a trustworthy source of health information



- Enhancing public perception of our work, which includes health professionals and other organisations (including the NHS) who might want to signpost to us or work with us.
- 'At a glance' reassurance particularly important when there is so much information 'out there' that is of varying quality.
- Cross-referral the above also applies in helping us to identify others as trustworthy sources for us to signpost to.





New for us – considering what CAN be included in scope



- From "what's out?" to "what's in?" adapting to consider what we can include (in contrast to the Information Standard scheme).
- Further enhancing our reputation more broadly – in seeing us as a trustworthy information provider, we hope that even more people affected by lymphoma will find out about our range of support services, so that no one faces lymphoma alone.





A development point for us – consideration of 'success'



 What does success look like? – PIF criteria is making us think more about possible measures of success, so that we can focus our resources on producing content that is genuinely useful to people affected by lymphoma.

